AMERICAN SUZUKI MOTOR CORPORATION
AUTOMOTIVE

VIN
NAME
STREET
CITY, STATE, ZIP

IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2004, 2005 and certain 2006 Suzuki Forenza and Reno vehicles with production dates from start of production through March 27, 2006. According to our records, you own one of the vehicles affected by this recall. The recall code is NU.

Affected vehicles were produced with an instrument panel wire harness which includes a splice pack (connector) which may have high resistance at the headlamp splice. It is possible for this high resistance to generate enough heat to melt the splice pack. Some vehicles may experience an intermittent or total loss of high/low beam function. This condition would result in reduced driver visibility while driving at night, increasing the risk of a crash.

To correct this condition, your Suzuki dealer will repair the instrument panel wire harness on your vehicle at no cost to you for parts and labor. The recall repair should be done, even if a previous repair was performed. Please be aware that a previous recall was conducted for a different problem affecting the headlights.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at http://www.suzukiauto.com. The online dealer locator includes driving instructions and maps. Recall instructions, tools and parts have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

3251 E. Imperial Hwy., P.O. Box 1100, Brea, CA 92822-1100 • Tel (714) 996-7040 • Fax (714) 524-4545 • http://www.suzuki.com

If your vehicle is included in the recall and you have paid for repairs caused by a melted splice pack on the instrument panel wire harness, you may be eligible for a full or partial reimbursement. Please note the following qualifiers:

- Only repairs that are the subject of this specific safety recall are reimbursable. Additional expenses such as, but not limited to, restoring the vehicle to a repairable standard to complete the important safety recall, normal wear and tear such as inoperable headlight bulbs, towing, rental, accommodations, damage repairs, etc. will not be reimbursed.

- Reimbursement is limited to Manufacturer's Suggested Retail Price (MSRP) on parts and the Suzuki bulletin published flat rate labor time allowance for this repair.

- An owner will not be eligible for reimbursement if the expenses for the repairs are performed more than 10 days after the date of the owner notification letter sent by Suzuki.

- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. Repair date, repair mileage, replaced part number and Vehicle Identification Number (VIN) are required on the repair order to be considered for reimbursement.

To request reimbursement from a previous customer pay repair, contact American Suzuki Motor Corporation, Automotive Customer Relations Department, PO Box 1100, Brea, CA 92822-1100 or call toll free (800) 934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We sincerely regret any inconvenience that this important safety recall may cause, but we are certain you understand our interest in your continued satisfaction with your Suzuki vehicle.

Sincerely,

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