

IMPORTANT SAFETY RECALL NOTICE

<Customer Name>
<Customer Address>

Dear Suzuki Owner,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that certain 2007 Suzuki XL7 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 212, Windshield Mounting. Some XL7 vehicles may have had the windshield installed using an incorrect primer. In the event of a crash, the windshield glass may not be retained to the extent required by FMVSS No. 212, increasing the risk of personal injuries to vehicle occupants.

To address this problem, please contact your Suzuki dealer to schedule an appointment for this voluntary recall. Your servicing dealer will order and install a new windshield, and will also replace the glass in the rear liftgate and fixed side windows. There will be no charge to you for parts or labor.

To locate your nearest Suzuki dealer, call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and parts are available for your dealer to order. The recall can be completed in one day if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If your vehicle is kept overnight, substitute transportation may be arranged with your Suzuki dealership. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://safecar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your XL7 is important to all of us here at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORP.



Chuck Halper
Vice President, Service and Quality