

ATTACHMENT A

SAMPLE OWNER NOTIFICATION



SUBJECT: Service Action L4

Dear Suzuki Swift Owner:

VIN

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Suzuki Motor Corporation has determined that a defect which relates to motor vehicle safety exists in certain 1989-93 Suzuki Swift vehicles. According to our records, you own one of the affected vehicles.

The hood striker assembly attachment spot welds on affected vehicles may be mislocated, which would allow cracks to initiate on the hood inner panel. If a crack occurs, upon closing the hood, the hood striker assembly may not properly engage the hood latch. This could result in a hood fly-up while the vehicle is in motion, and could cause a vehicle crash without prior warning.

To preclude the possibility of the above condition, your Suzuki dealer will install two (2) bolts and nuts to secure the striker assembly to the hood inner panel. Your dealer will also ensure that the hood latch assembly fasteners are properly tightened. Please contact your Suzuki dealer to schedule an appointment for this service. Instructions for making this correction have been sent to your dealer and parts are available. The service will be performed **at no charge** to you and can be accomplished in about 15 minutes. Please ask your dealer if additional time will be needed to process your vehicle. When you arrive for your pre-scheduled service, please present this letter to your Suzuki dealer. If you no longer own this vehicle, please complete the enclosed postage-paid reply card and return it to us.

If your dealer does not perform the correction within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934. If you are still not satisfied that American Suzuki and your dealer have done our best to make the correction without charge within a reasonable period of time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll-free Auto Safety Hotline at (800) 424-9393 (Washington, DC residents may call 366-0123)

We are sorry for any inconvenience this action may cause, but we are certain you understand our interest in your safety and your continued satisfaction with Suzuki products.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION