

A T T A C H M E N T "A"

SAMPLE OWNER NOTIFICATION

Dear Suzuki Owner:

This is to inform you that American Suzuki Motor Corporation (ASMC) is initiating a Service Action that includes your 4-Door Sidekick.

Suzuki has determined that the inner wall of the double wall exhaust pipe between the exhaust manifold and the center pipe may develop an inward bulge, causing abnormal exhaust noise, reduced maximum power, and reduced fuel economy.

To prevent this, ASMC will install an improved design exhaust pipe on affected vehicles at *NO CHARGE* to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this service and to ensure that the dealer has the necessary parts. This service can be performed in about 45 minutes.

When you arrive for your pre-scheduled service, please present this letter to your Suzuki dealer.

If you no longer own your vehicle, please complete the enclosed postage-paid reply card and return it to us.

We are sorry for any inconvenience this action may cause, however, we are taking this action in the interest of your continued satisfaction with our products.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

American Suzuki Motor Corporation (ASMC) has determined that a defect which relates to motor vehicle safety exists in certain 1989-93 Suzuki Swift vehicles. The hood striker assembly attachment spot welds may be mislocated which would allow cracks to initiate on the hood inner panel. This could lead to a condition in which the hood striker assembly does not properly engage the hood latch when closed.

WHAT WE WILL DO

To prevent the possibility of this condition occurring, your dealer will install two (2) bolts and nuts to secure the striker assembly to the hood inner panel. At this time he will also ensure that the hood latch assembly fasteners are properly tightened. These services will be performed for you at no charge.

WHAT YOU SHOULD DO

Please contact your Suzuki dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and parts are available. The labor time necessary to perform this service correction is approximately fifteen minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Suzuki dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within five (5) days, we recommend you contact the ASMC Customer Relations Department by calling 1-800-934-0934.

After contacting your dealer and the Customer Relations Department, if you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call 1-800-424-9393 (Washington D.C. residents use 366-0123).

The enclosed owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.