IMPORTANT VEHICLE INFORMATION

Dear Suzuki Owner:

American Suzuki Motor Corporation has decided to conduct a voluntary Customer Satisfaction Campaign on certain 2004 and 2005 Suzuki Forenza and Reno vehicles.

Affected vehicles may have a timing belt misaligned to the rear water pump flange on the water pump pulley. This condition could eventually cause the water pump pulley flange to break resulting in engine damage.

To correct the problem, your Suzuki dealer will inspect and measure the water pump pulley. If the measurement is not within specification, the water pump and any other required parts will be replaced. The customer satisfaction campaign repair will be done at no cost to you for labor or parts. Instructions for this campaign have already been sent to Suzuki dealerships.

Please contact your Suzuki dealer to schedule an appointment for this repair. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at http://www.suzukiauto.com. The online dealer locator includes driving instructions and maps. The repair can often be completed in less than one and one half hours if you have an appointment. Additional time may be required to schedule and process your vehicle. Your Suzuki dealer will be happy to advise you.

If your dealer does not make the correction without charge and within a reasonable period of time, please contact us at the American Suzuki Customer Relations Department at (800) 934-0934.

We will try to minimize your inconvenience in getting this repair performed. Continued satisfaction with your Forenza or Reno is important to all of us at Suzuki.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Chuck Halper

Church Halper

Vice President, Service & Quality