IMPORTANT EMISSION RECALL NOTICE

Dear Suzuki Owner:

Your vehicle is equipped with an improperly functioning on-board emission-related diagnostic system that does not comply with California regulations. To address this problem, Suzuki has decided to conduct a Voluntary Emission Recall Campaign involving your vehicle.

Affected vehicles are certain 2005 Suzuki Forenza and Reno vehicles sold or registered in California. These vehicles have a fault in the control logic of the Engine Control Module (ECM) which may cause the Onboard Diagnostic (OBD) system to fail to properly store a Diagnostic Trouble Code (DTC) or illuminate the Malfunction Indicator Lamp (MIL) when certain circumstances occur and the Exhaust Gas Recirculation (EGR) system flow is restricted. In addition, there are software errors that can cause certain OBD information to read incorrectly on a generic scan tool.

To correct the problem described above, your Suzuki dealer will reprogram the existing ECM in your vehicle with improved control logic. The recall service will be done at no cost to you.

Please contact your Suzuki dealer to schedule an appointment for this important Emission Recall. To locate your nearest dealer Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at www.suzuki.com. The online dealer locator includes driving instructions and maps. Recall instructions have been sent to your dealer and this service can be completed in less than thirty minutes if you have an appointment. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer how much additional time may be necessary. If you no longer own this vehicle, please complete the enclosed postage-paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934.

IMPORTANT NOTICE FOR CALIFORNIA RESIDENTS

The California Air Resources Board requires that all applicable emission recall campaigns be completed prior to California registration renewal. If you do not have this recall campaign performed, you will not be able to renew your California vehicle registration. After completing the recall service, your California Suzuki dealer will give you a “Proof of Correction Certificate”. If required, present this certificate to the Department of Motor Vehicles when renewing your California registration.

The State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the free service we are providing, your vehicle may be more likely to fail this test and require that you make costly repairs.
In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Eligibility for the recall service will not be denied solely because you used non-Suzuki parts or have had the repairs performed by someone other than an authorized Suzuki dealer.

We sincerely regret any inconvenience this Voluntary Emission Recall may cause, but we are certain you understand our interest in your continued satisfaction with Suzuki products.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION